



San Francisco State University

1600 Holloway Avenue

San Francisco, CA 94132

Survey Evaluation Results

Michael Santos,

Please find attached the results of the student evaluations of teaching effectiveness for your course.

As you will see in the attached report,

- The first part of the analysis provides the overall indicator, followed by the individual average values of each of the scales.
- The second part of the analysis lists the average values of all individual questions.

For more information, please visit <http://at.sfsu.edu/sete> or contact Academic Technology at online@sfsu.edu.

Michael Santos

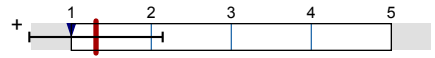
C_J 0451-01 INCAR ARCHITEX Fall 2013 (20134-R-11878-913768822)
 No. of responses = 54



Overall indicators

Overall Score

1. Please evaluate the teaching effectiveness of your instructor. Your responses are important and will play a significant role in performance evaluations and in retention, tenure, and promotion decisions and post-tenure reviews. Your responses are anonymous, and your instructor will receive this feedback ONLY after course grades have been assigned. For items 1.1-1.5, rate the item on a scale ranging from the most positive response (option 1) to the least positive response (option 5).



av.=1.31
 md=1
 dev.=0.83



av.=1.34
 md=1
 dev.=0.86

3. [C J] Please use the questions below to provide more specific feedback on the course and instructor. All comments are appreciated and this information will be used by the instructor and department to continue to improve the course.

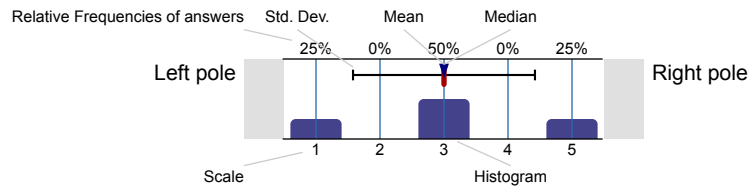


av.=1.28
 md=1
 dev.=0.81

Survey Results

Legend

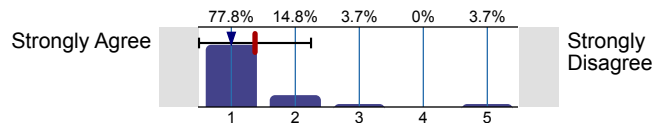
Question text



n=No. of responses
 av.=Mean
 md=Median
 dev.=Std. Dev.
 ab.=Abstention

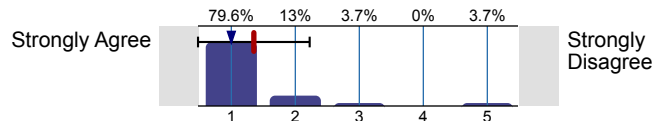
1. Please evaluate the teaching effectiveness of your instructor. Your responses are important and will play a significant role in performance evaluations and in retention, tenure, and promotion decisions and post-tenure reviews. Your responses are anonymous, and your instructor will receive this feedback ONLY after course grades have been assigned. For items 1.1-1.5, rate the item on a scale ranging from the most positive response (option 1) to the least positive response (option 5).

1.1) The instructor defined the course objectives, learning activities, requirements and grading policies clearly in the syllabus.

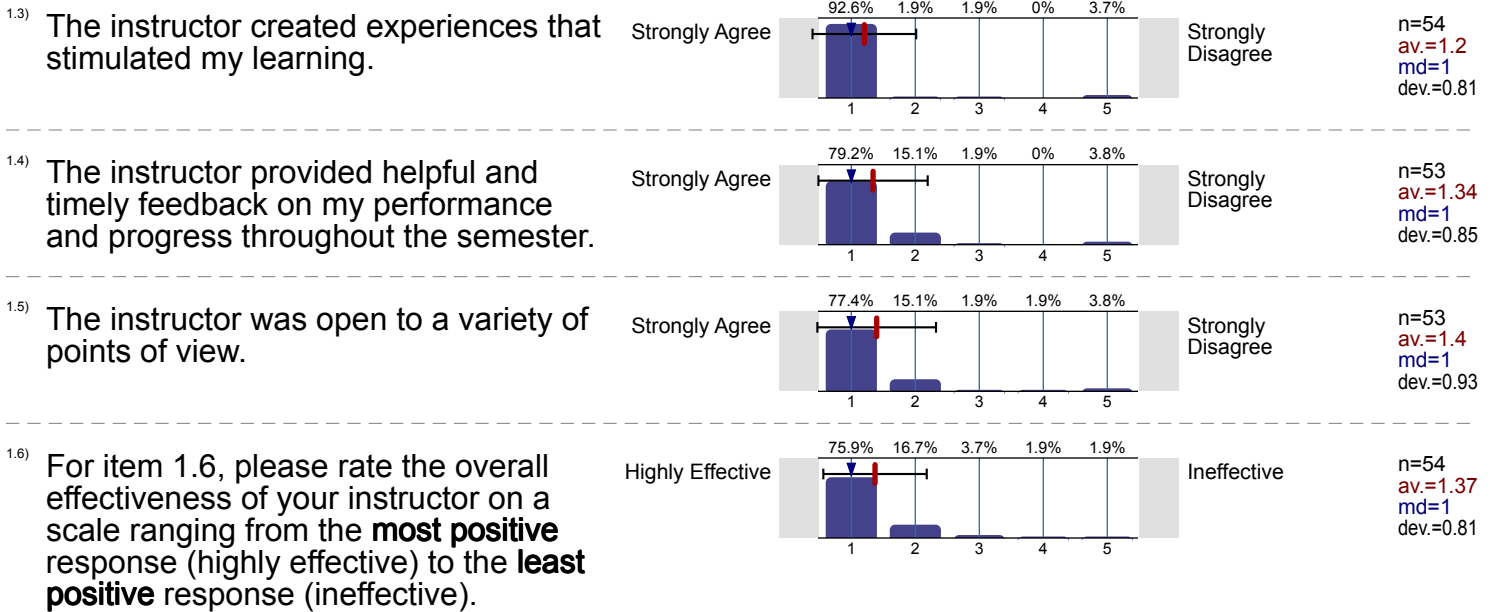


n=54
 av.=1.37
 md=1
 dev.=0.88

1.2) The course was organized in a way that helped my learning.

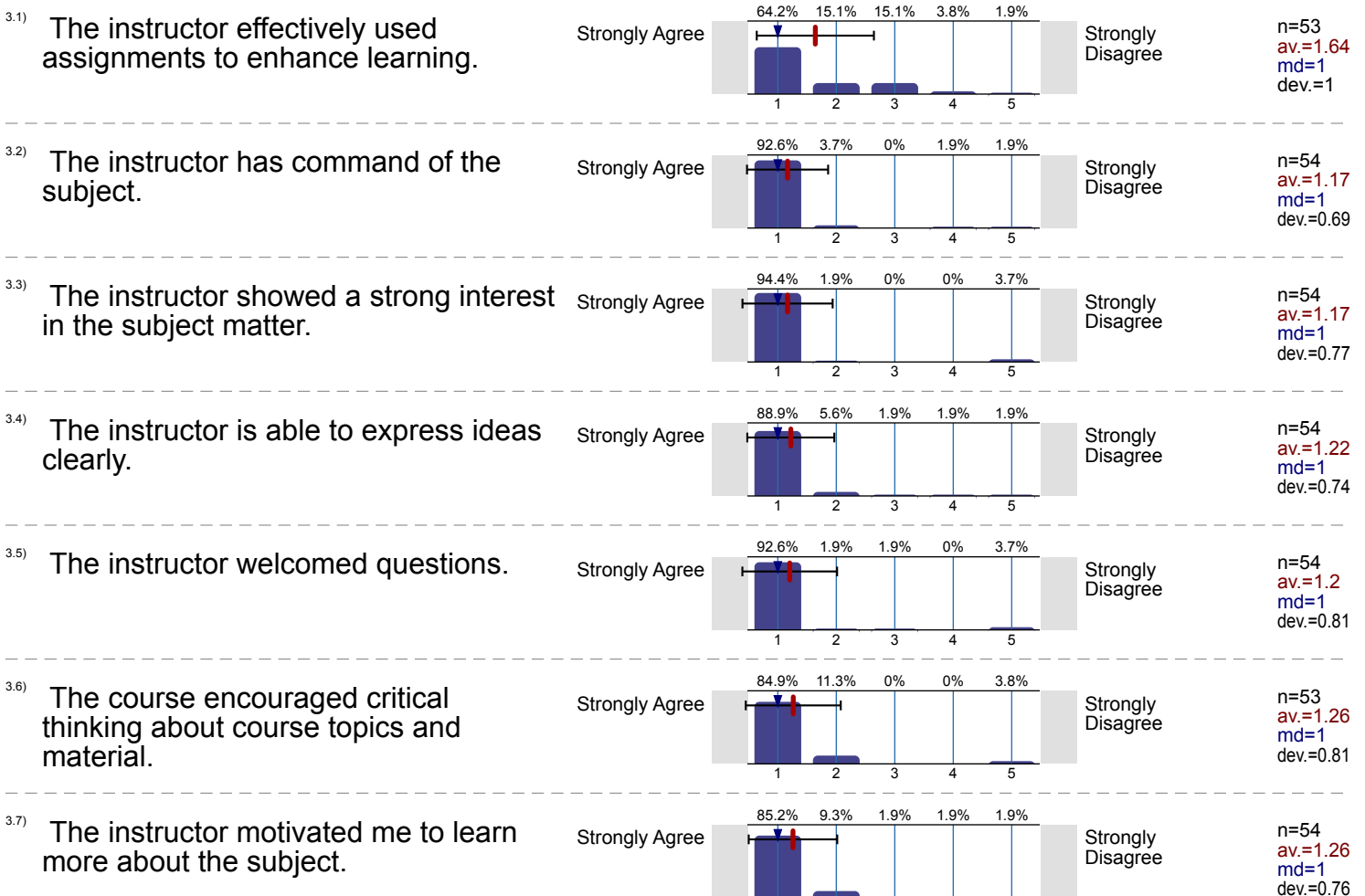


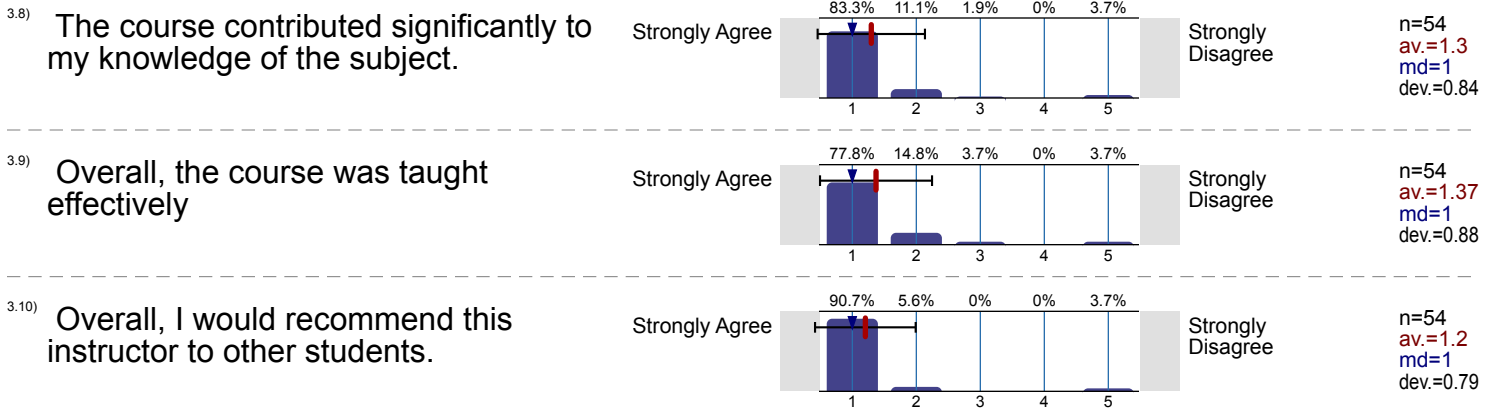
n=54
 av.=1.35
 md=1
 dev.=0.87



When I consider the contribution to my learning, this instructor's teaching was:

3. [C J] Please use the questions below to provide more specific feedback on the course and instructor. All comments are appreciated and this information will be used by the instructor and department to continue to improve the course.

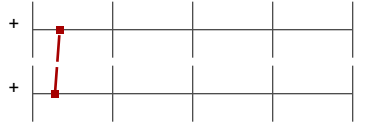




Profile

Subunit: PUBLIC AFFAIRS & CIVIC ENGAGEMENT
 Name of the instructor: Michael Santos
 Name of the course: C_J 0451-01 INCAR ARCHITEX Fall 2013
 (Name of the survey)

1. Please evaluate the teaching effectiveness of your instructor. Your responses are important and will play a significant role in performance



av.=1.34 dev.=0.86

3. [C J] Please use the questions below to provide more specific feedback on the course and instructor. All comments are appreciated and this information



av.=1.28 dev.=0.81

Profile

Subunit: PUBLIC AFFAIRS & CIVIC ENGAGEMENT

Name of the instructor: Michael Santos

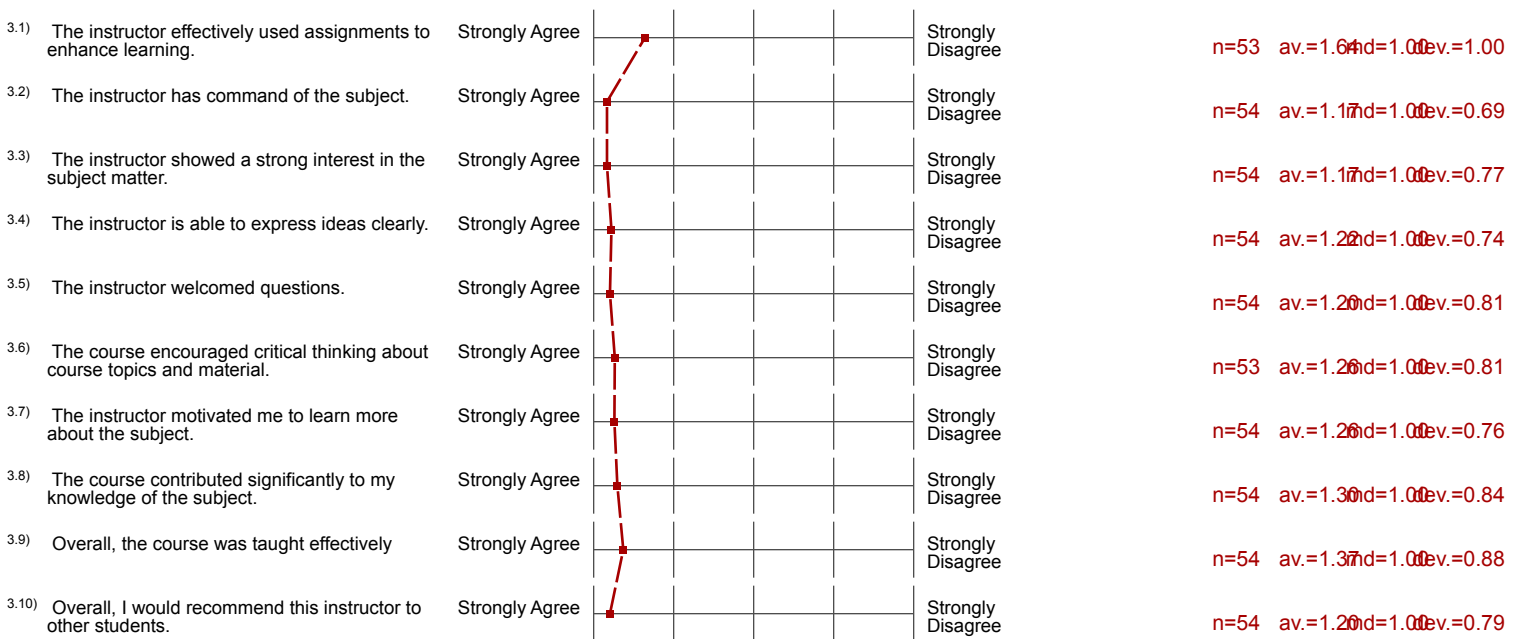
Name of the course: C_J 0451-01 INCAR ARCHITEX Fall 2013
(Name of the survey)

Values used in the profile line: Mean

1. Please evaluate the teaching effectiveness of your instructor. Your responses are important and will play a significant role in performance evaluations and in retention, tenure, and promotion decisions and post-tenure reviews. Your responses are anonymous, and your instructor will receive this feedback ONLY after course grades have been assigned. For items 1.1-1.5, rate the item on a scale ranging from the most positive response (option 1) to the least positive response (option 5).



3. [C J] Please use the questions below to provide more specific feedback on the course and instructor. All comments are appreciated and this information will be used by the instructor and department to continue to improve the course.



Comments Report

2. College of Health and Social Sciences

2.1) Please comment on positive teaching qualities of this instructor:

- - Encourages interaction between students and himself in order to listen to the various ideas and viewpoints that others have
 - Makes sure that students understand the material before moving on
 - Very passionate about the subject
- Amazing! What an eye-opening experience!
- Brings the subject to life
- Despite being relatively new to hosting and teaching a classroom environment at SFSU, Santos had command of the subject and never lost control of the class or the lectures.
- FANTASTIC guest speakers that really made it genuine. Great passion this teacher has! Makes learning very interesting for this type of work.
- GREAT INSTRUCTOR, GREAT MAN, AND A GREAT CLASS.
- Great educator. Passionate and concerned about the welfare of his subject. Class designed to stimulate learning and interaction. Creates an environment of education and attention. Hiring him was the smartest decision the school could make.
- Has a lot of experience with prisons. Knows what he is talking about. Explains everything clearly and answers all questions.
- He was an inspiration and a true case of a positive rehabilitation. His vast knowledge of the 20+ years he served in prison was a treat to learn about and he constantly brought in guest speakers to spark our interest.
- He was great! He really focused on what the students wanted to learn.
- His personal experience really helped create a unique approach that benefited my learning! His use of personal stories, his books and variety of guest speakers with all different perspectives was nice
- I absolutely LOVED this class! It has been the best class I have taken at SFSU so far. The instructor is friendly, easy to approach and talk to, and is open and honest with his class. He teaches from great experience which adds to the liveliness of the material, and my interest in engaging and commitment to the class. I would recommend this class to anyone! This class not only helped in my criminal justice studies, but also contributed to my life in general. I learned a lot, and will always appreciate SFSU for creating this class. The instructor is always positive and smiling, which affects his students in getting excited about learning about the prison system. The instructor makes the class, and this professor's nature and care helped him to connect with his students. He brought in guest speakers, showed videos, spoke about his own life, and assigned excellent books that all contributed to a great experience and semester.
- I found it very helpful that he always put summaries of the class online. I was able to read the summary and pick up on some things that I otherwise would have missed.
- I like how he posted a summary each week about what we discussed in class
- I like the way that you talk to the students of your personal experiences. I think that we are learning from the inside!
- I loved how the class was interactive and was not strictly based on the text. Professor Santos was

awesome in hearing opinions and bringing in vivid examples and guest that brought the class to life.

- I think Santos has great qualities an discussion to contribute to SFSU. I am not even a CJ major however, after taking this course I wish I was! I literally have found the classes I "should " be taking. However, I am a senior and will be graduating in May with a minor in CJ. I have learned tremendously about the criminal justice system and the structure of the architecture of incarceration. I am so proud to have taken this course w Santos and I will remember it forever, thus far this is the best class I have ever taken at SFSU.
- Keep it up
- LOT of informations about the prison system
- Michael Santos made this my favorite course I have taken so far at San Francisco State University. Santos is very informed about the course because he had spent 26 years incarcerated and he is also very passionate about the subject. Michael also is open to any questions about the prison system or even about his personal experiences while incarcerated this makes it a great learning experience.
- Michael Santos provided an extraordinarily unique perspective on the prison system. He brought up issues that I would not have other wise thought about and brought in guest lectures who were inspiring and informative.
- Michael Santos, though this being his first year back into society and first time teaching, organized the subject matter and taught the class in a great way. Very knowledgeable with the subject and did a great job in grabbing the students attention with group discussion. Open to discuss opposing view points without arguing, but rather open to seeing other peoples points of view.
- Mr. Santos is very good with responding to emails.
- Open to different view and opinion. Wide range of guess speakers make the class not boring.
- Open-Minded, experienced, friendly, communicative, responsible, definitely gets the point across and stimulates thinking and learning.
- Professor Santos ability to bring in multiple guest speaker from the criminal justice system was extremely valuable. We got to experience both sides of the system and learn from these speakers. Whereas other classes were one dimensional. Also, learning from his own personally experience was another positive.
- Professor Santos had an extensive knowledge and unique prospective in the subject manner. I truly enjoyed his class and feel that both his teaching technique and knowledge has contributed a great deal in my understanding of the process during and after incarceration. I admire his openness and honesty in the class.
- Professor Santos is one of the most passionate lecturers I have came across. He cares deeply about his students and is always making sure people understand the material. Santos did a great job of mixing how he taught the course by bringing in guest speakers, reading his book (which was great), and speaking from his experiences. I have to say, I am very fortunate to have had an ex inmate and now law abiding citizen teach this course.
- Professor Santos is very passionate about his subject. He created pictures in our minds and brought in guest speakers to share experiences with the class. The man honestly devotes a lot of time towards this course and is amazing how he has changed his life inside and outside of the system.
- Professor had experience in what he is teaching physically and emotionally.
- Santos definitely provided us with a perspective that we would not have been able to experience with in other courses. It made my experience as a criminal justice major more well-rounded.
- Santos is motivated to teach. He is always excited and has a smile on his face while teaching. He

comes well prepared to every class.

- Stories, very open, questions always welcome
- The instructor gave us a perspective derived from statistics, his own experience and the experiences of others. Additionally, asking our perspective as CJ students.
- The professor was very understanding when it came to students having different opinions. Not only was he understanding but he encouraged students to give their opinion.
- This class was really something. It not only provided a different perspective, but changed my mind on certain aspects of the prison system. Santos has been through the prison system, thus he has a great grasp on the subject material. He was interesting and laid back and had several guest speakers from both perspectives, law enforcement and prisoners. So we got voices from both sides and were able to form our own decisions on what needed to be done.
- Very friendly, accessible, approachable, helpful, inspiring, and informative.
- Very knowledgeable about what the course covers, and extremely excited during lectures. Very approachable.
- Very passionate about the subject and has a love for teaching. He was always in command of the subject and the class.
- Very passionate, a lot of guest speakers which enhanced learning, actively involved students
- Was very descriptive and bright many
- great teacher
- lots of enthusiasm
- this is by far the or one of the best professors i have ever met. Very eloquent and lively expressive. he is a beautiful human being, who teaches the class from his heart, real life experience-- and he brings life to the class, and true knoweldge rather than pointless dull theories

2.2) What constructive suggestions would you give to the instructor about this class?

- A viable option for turning in work into ilearn instead of E-mail. It seems a tedious process to have to grade points from an exterior site or email and then put them into ilearn.
- He's absolutely amazing!
- I didn't experience any troubles.
- I think it would be nice to actually let students finish their thoughts without interrupting them to get your point across.
- If possible more guest speakers. I felt this made the class a lot more interesting as we got to hear on first hand the experiences Prof. Santos and other inmates had to go through. Overall, great class!
- It is difficult because he literally came in not knowing how to teach but he did such an amazing job. One thing I will suggest is possibly having weekly quizzes on the reading to keep students on their toes.
- Keep doing what you did this semester because you are a very inspirational professor.
- Keep doing what you're doing!!!!
- Keep doing what your doing Santos!
- Keep up the good work and stay confident.
- Let students speak more without butting in with your ideas. Don't get discouraged if things don't go as planned
- Loved the guest speakers
- Make class online postings required by due dates (i.e. the following class meeting). Utilize those posts to spark discussion if none is given in class.
- Make the class even more interactive. I feel in this class, it is better get the class involved because we've never really been in a prison so being more interactive would help.
- Maybe weekly quizzes to enforce students to keep up with the quizzes.
- No
- None (3 Counts)
- Nothing at all
- Nothing off the top of my head.
- Nothing! Keep at it! Great first year!
- Please continue to teach with the same passion and drive.
- Possibly organize the discussions better and get the students to become more involved.
- Stop interrupting guest speakers and let them talk.
- Stricter with grading
- There were certain moments during the class where a guest lecture would come in and was headed in what I thought was an amazing direction but was then interrupted by the instructor and taken in a whole different direction. I understand that there was a schedule to keep and certain points to be made, but I was interested to hear what the guests had to say.

- This was his first year teaching and I think that he repeated himself a few times, but other than that I thought the class was great.
- Use his book more in class.
- a little less guest speakers.
- just be there every semester, and the world will be a better place
- maybe make some more assignments that we have to turn in
- more structure to class
- wait to finish a point until you call on a kid who raises their hand for a comment or question,

3. [C J] Please use the questions below to provide more specific feedback on the course and instructor. All comments are appreciated and this information will be used by the instructor and department to continue to improve the course.

3.11) Overall, have you been satisfied with this course? Why or why not?

- Absolutely! This course was excellent, and I hope SFSU keeps this course and same instructor around for future semesters. The subject was well taught, and thought provoking.
- Absolutely! This has been the best class I've taken at SFSU and the one I have enjoyed the most.
- Extremely.
Not often do students get this much time/availability with someone so inspirational and with such an amazing message to teach. Definitely one of the most impactful instructors of my college career!
- Extremely. I have learned a plethora of information and plan to use it in the real world.
- For the majority of the time yes, certain guest-speakers were hit or miss but Santos' first-hand experience of the subject really paints a unique light of what is happening in today's jail systems.
- Greatly satisfied. Already recommended to several other students.
- I am very satisfied with this course, he went over the obstacle to make sure the students learn what he is teaching.
- I had a lot of fun in this class. Professor Santos had a lot of excellent group activities and guest speakers who really helped the class understand a complex topic.
- I have been satisfied with this course because the instructor followed the syllabus, and we always knew what would take place during the next section.
- I learned so much in this class, although when I originally signed up for the class, I was expecting something a little bit different. Overall I did enjoy the class.
- I'm very satisfied with the course because this course has helped me better understand which path I do and do not want to take regarding my career.
- It was a very eye opening experience and a very important class for all CJ students to take.
- Most definitely! I have already started telling fellow peers to take this class when they can. Santos is so kind and eager to teach, he makes you want to know more. His use of guest speakers of various titles helped aid in the subject and further helped understanding it easier.
- Oh yes! If i could take this class again, I would do it in a heart beat. The guest speakers he brought really stimulated my learning.
- Very much so. every class should be like that : a class to like and not to put up with-- , like many through endless homework and tedious papers, to break one's will , that are incomptaible with real life
- What better way to learn about a subject then from a person who has experienced it.
- YES
- YES THE TEACHER HAD MY ATTENTION FROM DAY ONE
- Yeah! Great teacher with tons of stories. He is an open book and will try to answer any question thrown at him.
- Yes
- Yes I am extremely satisfied with this course because the material was very important to my learning

experience and the fact that he had many guest lecturers that have been involved in the criminal justice system made the class very interesting.

- Yes I was more than satisfied. With the guest speakers that were brought in I really got a feel for what inmate life is like and the type of people that I will have to deal with in my future career. I also was not certain what I wanted to do when I graduate however, after meeting two key guest speakers who were both probation officers, I found my calling. I want to be a probation officer. I am thrilled and more than satisfied with Santos and everything he has done in class.
- Yes because the instructor had a lot of inside stories and input
- Yes because this instructor has lots of his personal experiences, careers and skills to provide to his students.
- Yes I like how there are many people that have come out and have given hope to others that are less fortunate. I like your class thank you!
- Yes it is interesting and insightful
- Yes very satisfied because it kept me interested throughout the entire semester and felt I was constantly learning
- Yes, I learned many things that I did not know before.
- Yes, I was extremely satisfied with this course because of the experiences I have received. I've gained perspectives of the criminal justice systems I have never received in any other class. This was the best class I have ever taken at State. I appreciate the opportunity to learn from this amazing man.
- Yes, I was very satisfied with the course and the instructor.
- Yes, Prof. Santos provided a lot of knowledge and shared his life experiences with being behind bars. He also shared what it took for him to change his life around which was great to hear.
- Yes, he taught very clearly and effectively.
- Yes, he was very knowledgeable and brought a first hand experience to the class. Guest speakers were informative and kept the class interesting!
- Yes, it was fascinating and I learned a lot about the prison system
- Yes, made it fun
- Yes, supercool, a very unique and different perspective nice to add variety to just the average teacher!
- Yes, very eye opening.
- Yes, very passionate and verbal about subject. open to questions and unique ideas
- Yes, yes, and yes. The course has opened my eyes to the prison system and Santos really has a way of conveying his ideas and experiences to other people.
- Yes. Santos brings in many guests that help detail the prison system for us.
- yes, it was clear and specific. love the online notes. very helpful

3.12) What did the instructor do especially well?

- Bring in amazing guest speakers.
- Brought in guest speakers to hear different perspectives
- Clear, concise.
Communicated effectively, especially when it came to email with regards to student questions/concerns
- EVERYTHING! What great personal connections he made with the class. The guest speakers were the great part.
- Encourage interaction
- Engage class
- Engage students
- Engage the class.
- Everything.
- Everything. He made us understand and was open for opinions and was always looking to be challenged.
- Explaining the information about what we are learning
- Gave us an open-door policy for questions, comments, etc. Worked hard to give us the best he could. Not a single class went by that I was disappointed in.
- Give us his experience
- HE WAS WELL INVOLVED WITH THE CLASS AND VERY UP TO DATE WITH TECHNOLOGY THAT MADE THE CLASS FLOW WELL
- He knew his subject really well.
Brought a lot of guest speakers
- He knew what he was teaching the class. He brought guest speakers. He allowed us to ask questions about anything. The fact that he was an open book helped me learn the truths about the subject.
- He made the class very interesting by having us engage in class groups to participate more.
- He spoke and knew all about criminal justice laws, the steps it takes to be apart of the system from committing a crime to getting arrested to arraignment etc..., what takes place during incarceration, and prison society.
- He taught the class with transparency and unique passion.
- He was a powerful speaker with a lot of insight about the correctional system.
- He was able to provide a wide array of information from all aspects of the prison system.
- He was very open and responsive to the students.
- He was well prepared and hardly ever digressed.
- His explanation
- I enjoyed the guest speakers, and hearing about his own personal experiences with the prison system. I loved the books that were assigned for the course, and I hope those remain the same too.

- Knowledge of the subject was supreme, he never had to question himself or the answers asked of him, he always knew what to say given that he went through every step of the process.
- Professor Santos provided excellent feedback on what he expected and you can tell that he is passionate in teaching the class about the prison system. Best class this semester for me.
- Professor Santos was open about his experience in the criminal justice system. In each lecture he delivered new information that majority of the class did not have an knowledge about. His way of teaching was great.
- Really bringing a different perspective and arranging several different speakers to come in.
- Respond to emails.
- Taught... showed true perspective... and stayed available to students at all times. The guest speakers were amazing and provided a lot of unique insight to the class as well... and definitely contributed to the learning experience.
- Teach!
- Teaching what he knew and incorporating guest speakers that will give a different opinion which helped me formulate my own.
- The guest speakers were interesting.
- The way he projects himself , being real and letting us know whats going on in the inside of imprisonment.
- Try to keep us engaged and try different approaches to get participation.
- Very passionate about the subject. Michael was always open to questions and he helped us learn about everything that goes on inside the walls of a prison through group assignments, readings and guest lecturers. Michael Santos is Great!!!
- bringing ex offenders and probation officers to provide a non biased point of view to the class, and to equip the students and especially those who want to have a career in law enforcement, to be compassionate and understanding of others' problems than being judgemental is beneficial for the whole society
- enhance my understanding of the unjustness of the prison system
- he really tried to encourage the class to participate and brought in a lot of outside knowledge with guest speakers
- made class exciting

3.13) What can be done to improve the course and its instruction?

- Class was very well planned I dont really have anything.
- Different way of testing us to force students to learn
- Don't be too lenient
Don't but in to other people while they're talking, I know he's excited but be glad people are participating
- Give him a bigger room so he can create more awareness about the prison system. Every person at SFSU must know what goes on inside those walls. Its really unfortunate and taxpayers need to know.
- I think it would be nice to actually go to the prison but under the circumstances i understand it wasn't possible.
- I wouldn't change anything.
- Instead of meeting once a week, meeting 2 or 3 times a week would make it easier to marinate the subject at hand.
- Just an option to allow work to be submitted to ilearn (While also being able to use the plagerism tool for major papers as I sadistically enjoy it.)
- Just keep it up
- Just make sure we have quizzes so students can be more interactive.
- Just tighten up the assignments and lectures.
- More in-class group activities.
- More organization with discussions and a syllabus.
- N/A
- Nothing (4 Counts)
- Nothing
- Nothing off the top of my head.
- Nothing, continue working hard on educating our future criminal justice employees.
- Nothing. Everything is fine.
- Open to more ideas
- Perhaps have him teach more classes.
- Require assignments to be due by next class meeting. Help spark discussion by using postings made by students. This is not the instructor's fault, but rather the fault of students not participating.
- Simple: Keep Santos as an instructor at SFSU.
- Try and get a female who has been incarcerated to come in and talk.
- a better prepared syllabus
- if i can not think of any , there isn't
- less guest speakers

- maybe have more actual assignments due in class
- michael did his best, obviously it was back to society and new to the college and teaching world. he did his best obviously he can improve but he did great!!! class was interesting
- more structure
- none
- nothing

3.14) What have been the most significant ideas, concepts or skills that you have gained from this course?

- A greater understanding of the American Prison systems, history of prisons, and different structures and security levels of institutions around the U.S.
- An open mind about the prison system and how people are incarcerated.
- Architecture in Prisons.
- Conditions of incarceration, racism in the prison system, ending cycles of failure.
- Everything I have mentioned above. I have learned so much especially about the recidivism rates, of all the prisoners that get released 70% who are released are back in incarceration within 3years. The prison system is not successful if the rates are only 30% are "passing" by not re-entering into incarceration. I was taught the recidivism rates and how much a prisoner costs per year to incarcerate is between 44,000-100,000 depending on the state and the security level of the prison.
- Everything about the prison system and things that could make the prison system work, but as of right now the prison system only holds people and does not rehabilitate them.
- Everything he taught, I learned.
- From his experiences, skills and careers.
- How prison is ran inside and out. The way inmates are treated and the bad policies the prison system has.
- How prison is unjust and in affective
- I have learned from this class very in depth about our prison system and also what the problems involved with our criminal justice system are and what we can do to fix them.
- I learned a lot about the jail system structure.
- I learned that there are many wonderful ways, groups, and people out there that are fighting to diminish the prevalence of the Prison Industrial Complex through a variety of means and tactics. One of which is through community based organizations that help keep youngsters on the positive tracks in life.
- I never want to work in the corrections system too much corruption
- I now have a lot more knowledge regarding prisons and how they operate within the walls.
- I would say basically getting an insight of it is like inside of a prison. It's of course not what is on the movies, but these are people, real people with real life circumstances that cause them to get involved with crime in a sense. All they needed was guidance.
- In all other classes in the criminal justice system we learn about laws and offenders but never what goes on in today's prison system. This class shed new light on something that is not commonly taught. It was a great experience
- Just a different perceptive in an area of criminal justice that i was ignorant to.
- Learning about the prison system and how it operates. Improvements to the prison system. Especially the goings-on inside prison walls.
- Learning from the professor and guest speakers about the same topic. The professor did a great job teaching us what he knew and pushing us to make comments and use our critical skills.
- Our prison system is a social injustice.
- Remembering what guest speakers went through during their life

- Santos informed us that the prison system is extremely flawed and doesn't do its job in preventing recidivism.
- Strengthening my critical thinking about issues in the criminal justice system, being more rounded in my thinking, getting a different perspective about the prison system, and being thankful for my life and freedom.
- That are system of incarceration is not only corrupt but ineffective and needs serious reform.
- That we really need to improve the prison system in this country and work on rehabilitation and improvement rather than just containment.
- The insight I have received about prison has definitely changed my perspective about how fair our criminal justice system really is. I want to learn more about ways that we can help improve all the things that are messed up in our system,
- The prison industrial-complex is as insane as it sounds. The control and lack of humanity a lot of the operators in these systems is perplexing. The concept that we as the future generation, need to exercise intelligence when we enter this field is as important as it ever will be.
- The prison system
- The real look at how California Corrections is through an inmates eyes
- The truth...
- The unique prospective that I now have from listening to real stories of real people who went through the system. This class has opened my mind to the reality of incarceration and the things that I feel should be done to help keep recidivism down.
- Understanding prison cultures, recidivism, criminality, and gangs all inter connect. Prisons do not solve our crime problem.
- great teacher, i hope he is still around for my younger relative to take him
- i good understanding of the topic in my own eyes and not just the opinion of a book and person.
- the most significant thing i learned was how the prison systems actually work
- the way it really is in prison
- we should invest more in the rehabilitation of offenders who did not commit serious crimes, rather than punishing ,prepare them for the work force, treat them with respect and dignity so they will have room to love back and stay out of trouble and become productive citizens like Mr Michael, who did not give in nor give up on his life, dreams and his just causes